

SHAPE THE FUTURE  
Have your say  
**Haringey**



# Children's Centre Consultation – Parents and Carers questionnaire

## **Have Your Say**

Haringey Council is undertaking a programme of consultation about the proposed changes to children's centres and services. The consultation takes place until 22 April 2011.

We are proposing to change the way we organise our children's centres, so that we can target services better and maintain the quality and effectiveness of those services that make the most difference to improving children's outcomes. It is clear that we cannot avoid some reductions in service and we may have to close some centres.

Have your say about our proposals by completing this short survey.

**The closing date for the survey is 22 April 2011.**





**Q1 To what extent do you support the principles we have applied to the proposed changes?** (please select one option in each row)

	Strongly support	Support	Neither support nor don't support	Do not support	Strongly do not support
Maintaining a full children's centre service offer in our most deprived areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensuring services on offer, and how they are delivered, reflect local needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shared management and other jobs across centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flexibility – staff working across children's centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Closing centres if the financial appraisals of options suggest that we are unable to maintain high quality, effective services across all centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Use of Children's Centre services**

**Q2 Which children's centre do you usually use?** (please select one option)

- |  |   |
|--|---|
| <input type="checkbox"/> Bounds Green Children's Centre          | <input type="checkbox"/> Rokesly Children's Centre                            |
| <input type="checkbox"/> Broadwater Farm Children's Centre       | <input type="checkbox"/> South Grove Children's Centre                        |
| <input type="checkbox"/> Bruce Grove Children's Centre Link Site | <input type="checkbox"/> Stonecroft Children's Centre                         |
| <input type="checkbox"/> Campsbourne Children's Centre           | <input type="checkbox"/> Stroud Green Children's Centre                       |
| <input type="checkbox"/> Downhills Children's Centre Link Site   | <input type="checkbox"/> The Ladder Children's Centre                         |
| <input type="checkbox"/> Earlsmead Children's Centre             | <input type="checkbox"/> Tower Gardens Link Site                              |
| <input type="checkbox"/> Highgate Children's Centre              | <input type="checkbox"/> Triangle Children, Young People and Community Centre |
| <input type="checkbox"/> Noel Park Children's Centre             | <input type="checkbox"/> Welbourne Children's Centre                          |
| <input type="checkbox"/> North Bank Children's Centre            | <input type="checkbox"/> Woodlands Park Children's Centre                     |
| <input type="checkbox"/> Park Lane Children's Centre             | <input type="checkbox"/> Woodside Children's Centre                           |
| <input type="checkbox"/> Pembury House Children's Centre         |   |
| <input type="checkbox"/> Rowland Hill Children's Centre          |   |

**Q3 How often do you visit this children's centre?** (please select one option)

- 1-2 times per week       3-4 times per week       2-4 times per month  
 Once per month       Less than once per month

**Q4 Do you use any other children's centres in Haringey?** (please select all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> Bounds Green Children's Centre          | <input type="checkbox"/> Rowland Hill Children's Centre                       |
| <input type="checkbox"/> Broadwater Farm Children's Centre       | <input type="checkbox"/> Rokesly Children's Centre                            |
| <input type="checkbox"/> Bruce Grove Children's Centre Link Site | <input type="checkbox"/> South Grove Children's Centre                        |
| <input type="checkbox"/> Campsbourne Children's Centre           | <input type="checkbox"/> Stonecroft Children's Centre                         |
| <input type="checkbox"/> Downhills Children's Centre Link Site   | <input type="checkbox"/> Stroud Green Children's Centre                       |
| <input type="checkbox"/> Earlsmead Children's Centre             | <input type="checkbox"/> The Ladder Children's Centre                         |
| <input type="checkbox"/> Highgate Children's Centre              | <input type="checkbox"/> Tower Gardens Link Site                              |
| <input type="checkbox"/> Noel Park Children's Centre             | <input type="checkbox"/> Triangle Children, Young People and Community Centre |
| <input type="checkbox"/> North Bank Children's Centre            | <input type="checkbox"/> Welbourne Children's Centre                          |
| <input type="checkbox"/> Park Lane Children's Centre             | <input type="checkbox"/> Woodlands Park Children's Centre                     |
| <input type="checkbox"/> Pembury House Children's Centre         | <input type="checkbox"/> Woodside Children's Centre                           |

**Q5 Which children's centre services do you use?**

- |  |  |
|--|--|
| <input type="checkbox"/> Childcare                                   | <input type="checkbox"/> Jobcentre Plus              |
| <input type="checkbox"/> Stay and play sessions                      | <input type="checkbox"/> Benefits or other advice    |
| <input type="checkbox"/> Speech and language support                 | <input type="checkbox"/> Ante natal support          |
| <input type="checkbox"/> Parenting support e.g. parenting programmes | <input type="checkbox"/> Breastfeeding support       |
| <input type="checkbox"/> One-to-one family support                   | <input type="checkbox"/> Health and nutrition advice |
| <input type="checkbox"/> Adult education/training                    | <input type="checkbox"/> Information services        |

**Q6 How important are the following children's centre services to you?** (please tick all that apply)

	Very important	Important	Neither important nor unimportant	Very unimportant	Very unimportant
Childcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stay and play sessions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speech and language support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parenting support e.g. Parenting programmes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
One-to-one family support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult education/training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jobcentre Plus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Benefits or other advice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ante natal support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Breastfeeding support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health and nutrition advice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Service offer

We have proposed two levels of service for our children's centres - a full service offer and a standard service offer. All eight lead centres would provide a 'full offer' of services. Of the remaining associate centres six would provide a 'full offer' and five a 'standard offer'.

**Q7 To what extent do you agree with the proposal to offer a full service in some centres and a standard offer in others?** (please select one option)

- Strongly agree                       Agree                       Neither agree nor disagree  
 Disagree                       Strongly disagree

**Q8 To what extent do you agree that children's centre services should be targeted to the most vulnerable?** (please select one option)

- Strongly agree                       Agree                       Neither agree nor disagree  
 Disagree                       Strongly disagree

**Q9 If we were not able to keep all of the standard offer in your local centres, what types of services, if any, would you be prepared to pay for?**

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## Proposed model for children's centres

The proposal is based on the development of a lead centre and associate centre model, with these centres clustered together to deliver services across the cluster area. This proposal would see the creation of eight lead centres and 11 associate children's centres.

**Q10 To what extent do you agree or disagree with the proposal shown in the consultation paper?** (Please select one option).

- Strongly agree                       Agree                       Neither agree nor disagree  
 Disagree                       Strongly disagree

**Q11 Detailed financial modelling might suggest the closure of some children's centres to ensure services for the most vulnerable are maintained. To what extent would you support this approach?** (please select one option)

- Strongly support                       Support                       Neither support nor don't support  
 Do not support                       Strongly do not support

**Q12 We are interested in your views. Please tell us if you have other ideas for a children's centre model for the borough.**

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**Q13 Will the proposed changes to Haringey's children's centres change how frequently you use your usual centre?** (please select one option)

- Yes, I will use it less frequently                       It will make no difference  
 Yes, I will use it more frequently                       Don't know

## Funding

**Q14** Given the reduction in the budget available for children's centres, please indicate to what extent you agree or disagree with the following statements. (please select one option in each row)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Some funding should be allocated to all centres in each cluster. This will mean reduced levels of services are offered across all centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Funding should be allocated to the lead centres only who will manage the delivery of services across the cluster. This will mean no direct funding will be given to associated centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Funding should be allocated to centres in areas of greatest need only. This will mean that some centres may close	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Funding should be withdrawn from centres in more affluent areas and other options for keeping these centres open should be explored	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Childcare Fees

The fees for childcare within our children's centres are changing. From September 2011, the current rate of £175 per week for a full-time place\*, will change to the following:

Age Range	New charge per week (£)
0-2	225
2-3	200
3 & 4	175

\*Based on 50 hour per week provision: 8-6pm per day and 48 weeks per year.

**Q15** If you have any comments on these charges, please use the lines below to tell us your views.

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## Any other comments

**Q16** Do you have any other comments about these proposed changes?

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It would be helpful to know a little about you so that we can compare the views of different groups. Your answers will not be used to identify you and you do not have to answer them if you prefer not to.

**Q17 Which, if any, of the following most closely matches your role?**

- |                                      |  |
|--------------------------------------|--|
| <input type="checkbox"/> Parent      | <input type="checkbox"/> Legal guardian              |
| <input type="checkbox"/> Lone parent | <input type="checkbox"/> Other, please specify _____ |
| <input type="checkbox"/> Carer       | _____  |

**Q18 What is your household income?**

- |  |  |
|--|--|
| <input type="checkbox"/> £0 - £10,000      | <input type="checkbox"/> £40,000 - £55,000 |
| <input type="checkbox"/> £10,000 - £25,000 | <input type="checkbox"/> £55,000+          |
| <input type="checkbox"/> £25,000 - £40,000 |  |

**Q19 Please tell us the first part of your postcode** (for example, N22 or N6) \_\_\_\_\_

## About You

### Puzzled as to why we ask you so many personal questions?

Asking personal questions can help to improve the services we deliver to the community. Diversity is a key strength of our borough, and the following questions will help us monitor what different groups of people think about a particular service or issue. We'll use this information to ensure people have their say and can influence decisions that affect them – regardless of their age, disability, gender, race, religion, belief or sexual orientation.

Remember that all the information you provide is confidential under data protection legislation; your information is not passed onto anyone else; it's not used to check nationality or citizenship status; and you're not obliged to provide information – but it is our duty to ask all the questions.

**Q20 What is your age group?**

- |                                   |                                |                                |                                |
|-----------------------------------|--------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> Under 19 | <input type="checkbox"/> 20-24 | <input type="checkbox"/> 25-29 | <input type="checkbox"/> 30-44 |
| <input type="checkbox"/> 45-59    | <input type="checkbox"/> 60-64 | <input type="checkbox"/> 65-74 | <input type="checkbox"/> 75-84 |
| <input type="checkbox"/> 85-89    | <input type="checkbox"/> 90+   |                                |                                |

Under the Disability Discrimination Act (DDA) a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities. Since 2005, people with HIV, cancer and multiple sclerosis (MS) are covered by the DDA.

**Q21 Do you consider yourself to be a disabled person?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

## Ethnic group

Below we are asking you to let us know which ethnic group best describes you (Please tick one box from the appropriate section)

### Q22

#### White

- British  Greek Cypriot  Turkish  Gypsy  
 Irish  Irish Traveller  Turkish Cypriot  Kurdish  
 Other, please write in the box

#### Mixed

- White and Black Caribbean  White and Asian  White and Black African  
 Other, please write in the box

#### Black or Black British

- African  Caribbean  
 Other, please write in the box

#### Asian or Asian British

- Indian  Bangladeshi  Pakistani  East African Asian  
 Other, please write in the box

#### Chinese

- Chinese  
 Other, please write in the box

#### Other Ethnic Group

- please write in the box

## Gender

### Q23 Are you?

- Man  Woman

## Gender identity

### Q24 Does your gender differ from your birth sex?

- Yes  No

## Religion

### Q25 Do you have a religion or belief that you would like to mention?

- No religion  Christian  Buddhist  Hindu  
 Jewish  Muslim  Sikh  Rastafarian  
 Other, please write in the box

## Sexual orientation

### Q27 How would you describe your sexual orientation?

- Heterosexual  Gay  Bisexual  Lesbian

## Feedback

If you would like to receive a copy of the Council's response to the consultation, please include your contact details, e.g. an email address, in the box below.


The Data Protection Act 1998 sets out how Haringey Council Children's Services must look after the information you share with us. Haringey Council Children's Services will only use the information collected in this questionnaire to inform the redesign of Children's Centres. We will not use your contact details when analysing consultation responses.

When you have filled it in, you can hand it in to your nearest Children's Centre, at a consultation event (see [www.haringey.gov.uk/cc-consultation](http://www.haringey.gov.uk/cc-consultation) for details), or post it to **Haringey Council, Children's Centres Consultation, 3rd Floor, 48 Station Road, London N22 7TY**

Thank you for completing and returning this form.



Have your say  
**Haringey**

<p>Shqip <input type="checkbox"/></p> <p>Kjo fletushkë ju tregon mbi konsultimin mbi qendrat e fëmijëve në Haringej. Për të porositur një kopje të kësaj fletushke dhe të një anketa në gjuhën tuaj, shënjoni <input checked="" type="checkbox"/> kutinë, plotësoni formularin dhe dërgojeni tek adresa e mëposhtme me postim falas.</p>	<p>Kurdî Kurmancî <input type="checkbox"/></p> <p>Ev destpirtûk li ser şêwirdarîya ji bo navendên zarokan ên li Haringey agahîyê dide we. Heke hun kopîyêke vê destpirtûk û lêkolînê bi zimanê xwe dixwazin, formê tije bikin û ji navnîşana posta bêpere ya jêrîn re bişînin.</p>	<p>Soomali <input type="checkbox"/></p> <p>Buugyarahani wuxuu kaaga warramayaa wadatashi ku saabsan xarumaha carruurta ee Haringey. Si aad u dalbato koobbi ah buugyarahan iyo waraysiga oo luqaddaada ku qoran, calaamadi sanduuqa, buuxi foomka oo ku soo dir cinwaanka boostiisu lacag la'aanta yahay ee hoose.</p>
<p>Français <input type="checkbox"/></p> <p>Ce livret concerne une consultation sur les centres infantiles de Haringey. Pour commander un exemplaire de ce livret et un sondage dans votre langue, veuillez cocher la case, compléter le formulaire et le renvoyer à l'adresse en port payé ci-dessous.</p>	<p>Polski <input type="checkbox"/></p> <p>Niniejsza publikacja zawiera informacje o konsultacjach w sprawie placówek opieki przedszkolnej (children's centres) w gminie Haringey. Aby otrzymać publikację oraz ankietę w języku polskim należy zaznaczyć odpowiednią opcję, wypełnić formularz i odesłać go bezpłatnie na podany poniżej adres.</p>	<p>Türkçe <input type="checkbox"/></p> <p>Bu kitapçık Haringey çocuk merkezlerindeki konsültasyon hakkında bilgi sunmaktadır. Bu kitapçığın bir kopyasını ve anketi Türkçe olarak edinmek istiyorsanız lütfen kutucuğu işaretleyip, formu doldurun ve aşağıdaki ücretsiz posta adresine gönderin.</p>

Please tell us if you would like a copy of this newsletter in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

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In another language, please state:

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Address:

Email:



Please return to: Freepost RLXS-XZGT-UGRJ, Haringey Council, Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ

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